

# More Than Medicine. It's Personal.

2021 ANNUAL REPORT



2021





# Welcome

## For Sinai Chicago, Health Care Is More Than Medicine.

It goes beyond the treatment we provide or the vaccines we administer. For us, health care is personal.

For over 102 years, we have been proud to provide high-quality care and advance health equity on Chicago's West and Southwest sides. We take this work personally, and we value our partners who help make this possible.

At Sinai Chicago, health care starts with our patients, our caregivers, and our community. The stories below highlight just a few of the many Sinai Chicago patients, caregivers, and supporters who inspired us in 2021.

**We hope their stories will  
inspire you, as well.**



# Our Shared Commitment to Health Equity Is Personal.



Karen Teitelbaum

PRESIDENT AND CEO

For 15 incredible years, it has been my profound honor and privilege to be in leadership at Sinai Chicago, particularly during my eight years as President and CEO.

**Sinai Chicago's mission is to improve the health of the individuals and communities we serve.**

This mission has been deeply personal for me. For 15 years, I have been proud to partner with Sinai Chicago's caregivers and communities as we have worked to advance health equity in communities and support our patients. Every one of you inspires me daily.

At Sinai Chicago, we hold that this mission extends far beyond the walls of Sinai Chicago's hospitals and clinics alone. That is why we work together to provide the best possible care for our patients and respond to health disparities across the communities we serve.

This past year, our work together has been meaningful. In 2021, we provided health care and lifesaving services for over 150,000 patients and community members living on Chicago's West and Southwest sides. We made critical investments in new health care facilities and infrastructure. We have continued to respond to crises like the COVID-19 pandemic and have been a constant resource for our communities. We have expanded innovative services, built stronger relationships with our communities, expanded workforce development initiatives, and advanced important health equity initiatives.

The patients we serve on Chicago's West and Southwest sides suffer disproportionate rates of hypertension, diabetes, breast and prostate cancer, and have limited access to maternal health services, requiring care that goes beyond medicine. Sinai Chicago is committed to tackling these longstanding disparities and advancing health equity so that each patient can meet their full health potential.

Sinai Chicago's patients and communities faced unprecedented challenges in 2021. Sinai Chicago responded by providing more than \$40 million in charitable care, up from \$30 million in previous years, and ushering in a new era for personalized, integrated health care. I am proud to have partnered with so many of you in advancing this work.

One of our most exciting accomplishments was cutting the ribbon on One Lawndale Community Care and Surgery Center at Ogden Commons.

This beautiful, modern clinic will be the new home of Sinai's outpatient surgery, dialysis, and digestive health services starting in 2022. Part of a broader \$200 million, mixed-use development, Ogden Commons was designed in partnership with our neighbors and community partners and supported by leading philanthropists and donors from across the Chicago area.

In 2021, we also finalized plans to launch an electronic medical record system at Sinai Chicago, a critical investment in our infrastructure that will modernize health care delivery in our community and help us prepare for the future. Once completed, this project could be the most transformational investment in Sinai Chicago in decades. It's what our patients and caregivers deserve, and we are proud to make this commitment.

Since joining Sinai Chicago in 2007, I have been inspired by this organization's capacity to weather difficult moments and rise to meet each challenge. As I prepare to leave this great institution, I am proud of what we have accomplished together and confident in Sinai's future.

**Thank you for your partnership and for helping Sinai Chicago do the work that is, for us, deeply personal. We are grateful for your dedication and support.**

# For a Patient Diagnosed With Breast Cancer, It's Personal.



Maria Morales Barrios

SINAI CHICAGO PATIENT

## Maria Morales Barrios never expected it could happen to her.

Fifty-seven years old and in excellent health—“without any surgeries, no hospital stays—nothing.” breast cancer was nowhere on her radar.

Her primary care provider explained she would need a mastectomy. Maria nearly collapsed from the shock. Maria was referred to Mount Sinai Hospital for further tests and treatment. Immediately Sinai Chicago became part of Maria's community of support.

It hasn't been an easy journey for Maria. During treatment she had to leave a job she loved as nanny to three little ones. Sinai Chicago's Social Services department jumped in to help, providing Maria with charitable care, financial assistance,

care coordination, and transportation to and from her appointments. The Sinai team provided a *personal* touch every step of the way.

Today Maria's cancer is in remission, and she continues to visit Mount Sinai Hospital twice a week for chemotherapy to ensure the cancer does not return and prepare for reconstructive surgery.

Maria considers Sinai her personal cheerleader. She holds special gratitude for the caretakers she describes as “wonderful human beings and excellent doctors.”

**“I always say thank you for this hospital and the help I get here,” Maria said. “Thanks to Sinai, I am alive.”**

# For a Mother and Her Family, It's Personal.



Jekitta Watts  
& Family

SINAI CHICAGO PATIENT

## Jekitta Watts doesn't know what she would do without Sinai Chicago.

Our health care and social services have touched her life since the day she was born. "I love Mount Sinai," she smiles as she ticks off her reasons. "I had my son here, I had a cancer scare here, I had my daughter here. They helped me when I had a nervous breakdown after my father died and I ruptured my ACL."

Seeking ways to support her growing family, Jekitta signed up for the Better Birth Outcomes (BBO) program at Sinai Community Institute (SCI) while pregnant with her second daughter. While she had plenty of child-rearing experience raising her 8 year-old son, Jekitta was looking for additional education and connecting with other moms.

The BBO program provided Jekitta with home visits, educational materials, and SCI's annual Baby Shower, providing donated gifts to welcome her new baby. "You want for nothing in the program. I have enough Pampers to see my daughter through to 7 months. I have wipes,

baby books, a coat, hat and glove set, pillows, three car seats, strollers—all brand new." She was so impressed by the program, she signed up for the Family Case Management program and other SCI programs that help families thrive.

**"I love Sinai," she reiterates. "Sinai is my community."**

Jekitta is open about the challenges of raising a family and Sinai's role supporting her every step of the way. Her son, Christian, is on the autism spectrum and has attention deficit hyperactivity disorder.

During one of Christian's therapy sessions with Sinai's Under the Rainbow program, Jekitta opened up to the staff about the severe depression and post-traumatic stress disorder she has suffered since her father's death in 2012. Jekitta was referred to a therapist of her own. Today, Jekitta credits therapy with preventing post-partum depression after her daughter's birth.



# For a Surgeon Serving Patients in Moments of Crisis, It's Personal.



Jonathan  
Bean, MD

TRAUMA SURGEON

## In 2021, a young man was transported to Sinai Chicago's Emergency Department.

A motorcycle enthusiast, the man was traveling at high speed when his bike collided with a car. He was not wearing a helmet.

With bleeding in his chest and abdomen and multiple broken bones, the patient needed emergency surgery to save his life. Trauma surgeon Dr. Jonathan Bean stepped in, determined to do everything he could for the patient and his family.

"We had to initiate a massive blood transfusion," Dr. Bean said. In total, the patient received 300 units of blood over two days, the largest transfusion ever administered at Sinai Chicago. Knowing the patient's chances of survival were slim, Dr. Bean warned the young man's mother, "Your son is probably going to die tonight. I want you to be prepared, but we are not giving up."

Dr. Bean and his team performed multiple surgeries on the patient over 44 days. The patient survived. As a result of his lifesaving surgery, followed by extension care provided at Schwab Rehabilitation, his future—and his family's future—are far brighter.

**To Dr. Bean, every patient encounter is personal, and every patient is deserving of empathy, clinical excellence, and precision.**

"You might look at Mount Sinai and think we're just 'another inner-city hospital,'" Dr. Bean said. "But Sinai is exceptional. If I thought [otherwise], I wouldn't be here."

# For Teams Leading Our COVID-19 Vaccine Response, It's Personal.



Tejal Patel  
PharmD, BCPS

SYSTEM DIRECTOR, INPATIENT PHARMACY  
AND RESPIRATORY SERVICES

## As System Director of Inpatient Pharmacy and Respiratory Services, Dr. Tejal Patel has led the effort to protect thousands of lives from COVID-19.

At the start of the pandemic, Tejal's team prepared Sinai Chicago for COVID-19's arrival—anticipating shortages and sourcing markets to supply our hospitals. As a result, Sinai Chicago was prepared and equipped to provide the best patient care to the African-American and Latino communities hit hardest by the pandemic.

Last year Tejal's team led the rollout of the COVID-19 vaccine at Sinai Chicago in partnership with the City of Chicago and community partners, expanding vaccine access and operations across the city's West and Southwest sides. Together, they launched a mobile vaccine unit; partnered with neighborhood networks and church leaders to coordinate pop-up vaccination clinics; and launched a door-to-door in-home vaccination program.

Tejal has been recognized citywide for her leadership during the pandemic, receiving the 2021 Samuel A. Goldsmith Young Professional Award from the Jewish Federation of Metropolitan Chicago.

**But to Tejal, this work is a labor of love, only possible because of the strong team inside and outside Sinai working together. As she emphasizes, "It takes a village."**



# For the Mount Sinai Hospital Woman's Board, It's Personal.



Since 1942, the Mount Sinai Hospital Woman's Board has been a dedicated partner to Sinai Chicago, raising funds to support a variety of initiatives to advance health care on Chicago's West and Southwest sides.

Over the years, the Woman's Board has donated more than \$34 million to Sinai through the Mount Sinai Hospital Woman's Board Resale Shop, located at 2902 N. Clark Street in Chicago's Lakeview neighborhood. The upscale resale shop is a destination site for the younger generation, busloads of seniors, interior designers, television/movie production crews, and Lakeview neighbors. All proceeds from the resale shop support Sinai Chicago.

Woman's Board funds have supported Sinai's emergency department renovations, new programs and equipment like portable ultrasounds, and other critical needs. Today, the Woman's Board is supporting the renovation of Mount Sinai Hospital's main lobby.

Their commitment is incredible. All of the Woman's Board members are volunteers, and several have volunteered for decades, dedicating numerous hours each week to make every customer's visit to the resale shop exceptional and to raise substantial funds for Sinai Chicago.

**Why do they give so much?  
Because they take Sinai  
Chicago's mission personally,  
and they love what they do.  
We are grateful for them.**





# Our Donors

## For Our Generous Donors, It's Personal.

Sinai Chicago's donors help make Sinai Chicago the strong community it is. Demonstrating a deep commitment to advancing health care on Chicago's West and Southwest sides, our donors are often the first to identify a pressing need in the community and work hand-in-hand with Sinai Chicago's Board of Directors and administration to bring about solutions.

We are deeply grateful to Sinai Chicago's donors who serve as partners and advocates for our work.

You provide the resources we need to ensure that our efforts go beyond medicine and meet the most personal, critical needs of our patients and communities.

**For your support this year and always, we thank you.**

# Thank You

**This honor roll of giving recognizes individuals, families, corporations, foundations, and organizational donors who have helped further the mission of Sinai with a gift that was received between July 1, 2020 and June 30, 2021. We have made every attempt to capture all donations received during this period. Please contact us at [sinai.development@sinai.org](mailto:sinai.development@sinai.org) if updates are needed.**

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Anonymous

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**In memory of Elizabeth Decker and the Holy Cross physicians who cared for her 50 years ago**

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As of June 30, 2021

*The Mount Sinai Hospital Endowment Foundation was created in partnership with the Jewish Federation of Metropolitan Chicago's Agency Endowment Program, which was established to ensure that Sinai and our sister agencies have the necessary resources to meet community needs. All endowment commitments are recognized as gifts to the Jewish Federation's Centennial Campaign.*

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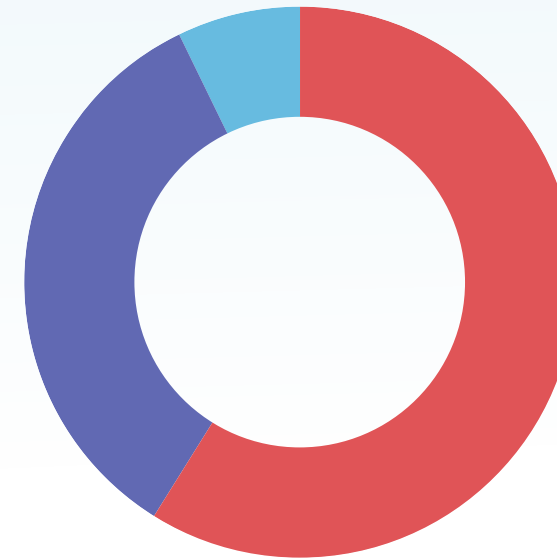
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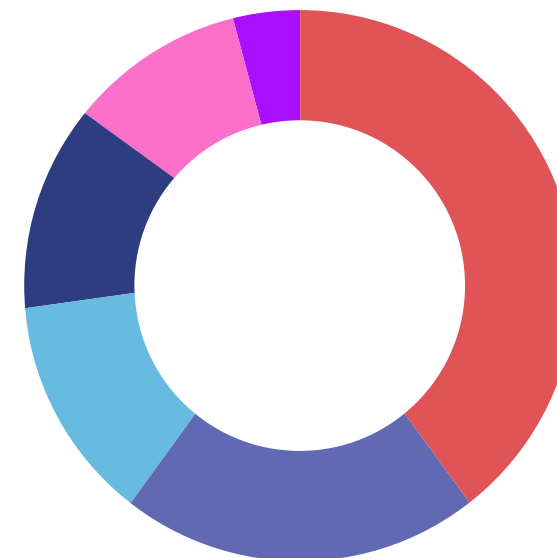
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## Philanthropic Revenue

- Individuals – 59%
- Foundations – 34%
- Corporations – 7%



## How Philanthropic Dollars Were Spent

- Equipment and Facilities – 40%
- Community Programs – 20%
- COVID-19 Emergency Response – 13%
- Medical Programs and Services – 12%
- Unrestricted – 11%
- Other Programs and Services – 4%





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